

Bridge House/Grace House
Tech and Maintenance Support Contact List

Please report any issue you have, based on type, to the support e-mail listed below. Any of the problems arising will be addressed through each specific communication channel:

IT Support (ITSupport@bridgehouse.org)

Any issues involving computer or information technology problems, to include at a minimum:

- Fax machines
- Computers and equipment
- Scanners
- Software problems, including problems with InSync, Outlook/e-mail, Word, Excel and other software applications used.

Phone Support (Phonesupport@bridgehouse.org)

Any issue with the phone system should be addressed to this support group. This includes both operational issues like making or receiving calls, etc., as well as physical equipment problems.

Copy Machine Support (copymachinesupport@bridgehouse.org)

Any issue related to copy machine function should be addressed to this support group. This includes problems such as machine not operational, toner depleted, strange sounds, poor functioning, etc.

Maintenance Support (Maintenance@bridgehouse.org)

Any issue that involves the physical building and its operations. Includes such things as plumbing leaks, frayed electrical wiring, etc.